

Healing Hearts Ranch, Inc

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www.healingheartsranch.com

Informed Consent

Thank you for trusting Healing Hearts Ranch, Inc. (HHR) for your mental, emotional and spiritual needs. We are very blessed you have chosen to find peace and healing as well as practical solutions and skills needed to be successful in your personal journey. HHR is a non-profit, faith-based ministry that strives to offer quality and effective services available to children, adults and families who face emotional and behavioral challenges.

First and foremost, we believe that healing is found through a relationship with Jesus Christ. This is the foundation for everything that we do. As followers of Jesus, we offer a grace-filled, non-judgmental, accepting and safe environment in order to facilitate real change. We believe that God has equipped us to offer a variety of services. You and your therapist will determine the best form of treatment for you and your family. Services include, but are not limited to solution-focused, behavior modification, and other experiential therapy techniques in addition to traditional talk therapy.

Our primary modality is Equine Assisted Psychotherapy (EAP), which incorporates horses experientially for emotional growth and learning. It is a collaborative effort between a mental health professional and a horse professional working with the clients and horses to address treatment goals. We have chosen this unique modality because we have found it to be an effective way to address many different issues. Typically the program we offer consists of twelve weekly sessions. The treatment team will discuss and process with you the observations, interactions, emotions, and expectations of each session. As with any treatment, some risk is involved. Emotional and behavior as well as physical symptoms can appear and/or change as you progress in treatment. Please discuss each and every change with your therapist and/or your physician.

HHR does not provide 24 hour emergency services, if you or a family member is a danger to themselves or others please contact law enforcement and the procedures they have in place for further assessment. However, please contact HHR for questions or concerns regarding previous sessions or additional information prior to the next session. HHR is dedicated to assisting you and your family in making healthy changes to their lives and will attempt to accommodate that at all opportunities.

Minor Participants: Any age can receive benefit from the services provided and are welcome to participate; however, every minor referred will be required to have a parent/guardian participate in order to facilitate the therapeutic process and support ongoing growth. Please keep in mind that as parents/guardians of minors being seen; our obligation is to the child and we will share necessary information, deemed by the therapist, or information mandated by law. Additionally, if you bring small children not directly involved in the therapeutic process, please know HHR is not a "safe area" for children to play and you are fully responsible for the safety and maintenance of them while you are at HHR.

Missed appointments: In the event you can't make your scheduled appointment please contact 620-792-5173 to notify us of your absence. HHR accepts email, text and phone notification for absences or other changes. Email is HIPPA secure; however, texting cannot be guaranteed secure, therefore, please don't text personal information. If you choose to no show for 2 appointments, then your time slot may be forfeited without notification and you will go back on the waiting list or an alternative time slot may be sought. Additionally, you may be charged for each no show appointment at \$20/session.

Reimbursement of Services: HHR provides services to participants, regardless of ability to pay. If you are unable to pay and don't have insurance reimbursement opportunities, please discuss alternatives with staff. HHR accepts most insurances, in addition to private pay alternatives including: cash, checks, credit cards, or debit cards. In the event you would like insurance billed, we will do that for you. Co-pays are expected as

outlined by your insurance provider. Statements will be sent in addition to the EOB you receive from your insurance carrier. If primary insurance does not cover your services and you are having difficulty paying please contact staff to make payment arrangements. If you have the ability to privately pay, please set-up a payment plan with staff. We are more than willing to work with you as we do not want financial reasons to interrupt services.

In the event you have a person or group that can sponsor services, please have them contact HHR to make arrangements. No personal information will be given about progress or attendance, unless a release has been signed authorizing such. Donations are also greatly appreciated and can be given to HHR staff or mailed to the above Great Bend address.

Returned Checks: Checks returned to us by your banking institution for insufficient funds will be charged an additional \$30 service fee.

Confidentiality: As part of creating a safe environment for healing, we take seriously the responsibility of protecting your privacy. Your presence in our program is protected and private. We cannot release any information unless you give us written permission to do so. Exceptions to this are outlined in the Healthcare Operations of our HIPPA Notice of Privacy and Security Practices. Public encounters, (i.e. seeing staff at Walmart) are another consideration. If this is a concern for you, please discuss a plan of action with your treatment team. Most clinicians will not approach you in public, but will let you initiate any contact.

Weather considerations: HHR will operate in all weather conditions except when USD 428 school district closes for severe weather or HHR staff determines it is unsafe to operate. If you feel that it is unsafe for you and your family to attend, please feel free to cancel, otherwise, please plan on attending and dressing appropriately. Please contact the office if you intend to cancel your appointment. If HHR closes, attempts will be made to notify you personally, in addition to posts on Facebook, local television and radio stations.

On occasion, HHR staff will take pictures for PR, training and publication purposes. If you would prefer not to have your picture, or that of your family, included in those purposes, please indicate your preferences below. Additionally, any personal pictures you would like with the horses and/or staff are optional at your request.

We are extremely grateful you have shared your lives with us and are very thankful God has given us this gift to offer. By the grace of God, the staff at HHR is committed to serving you and your family and prays for your successful accomplishments of goals and healing. Please don't hesitate to ask questions or communicate with any staff member about HHR and its operations.

Participant/Legal Guardian

Date

Ranch Staff

Date

Photo Consent:

_____ It is ok to use mine or my family's photos for presentations and/or publication purposes.

_____ It is NOT ok to use mine or any of my family's pictures for any publication of HHR or otherwise.